

Business Owner:	Organisation Support & Development
Document Title:	Technology Acceptable Use Policy LWETB
Document No.	ICT020-TAU-V3-23
Version:	ETBI 2020
Approved By:	Chief Executive LWETB
Date Approved:	
Noted by:	LWETB Board
Date Noted:	14/11/2023

LONGFORD AND WESTMEATH EDUCATION & TRAINING BOARD

TECHNOLOGY ACCEPTABLE USE POLICY

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Technology Acceptable Use Policy

1. Purpose

The computing, digital technology, and digital information resources at Longford and Westmeath Education & Training Board (LWETB) support LWETB goals of 1. Provide High Quality Teaching, Learning, Assessment, Development and Learner Experience 2. Enhance Infrastructure across LWETB 3. Enhance Organisational Support & Development 4. Enrich Partnerships 5. Develop Environmental & Social Sustainability. Usage of these resources is a privilege that is extended to, but not limited to all employees (both full and part time), learners, contractors, interns, partners and / or consultants, external individuals, and organisations, to be referred to as “Users”. As a user of these services and facilities, you have access to valuable organisational resources, to sensitive and critical data, and to internal and external networks. Consequently, it is important for all users to act in a responsible, ethical, and legal manner.

In general, acceptable use shall be taken to mean respecting the rights of other digital users, the integrity of physical and digital assets, pertinent license, and contractual agreements, and where applicable, maintaining compliance with legal and regulatory requirements.

This document establishes specific requirements for the use of all computing and network resources within LWETB.

2. Scope

This policy applies to all “users” of computing resources owned or managed by LWETB. Individuals covered by the policy include (but are not limited to) employees (both full and part time), learners, contractors, interns, partners and / or consultants, external individuals, and organisations, accessing network services via LWETB computing facilities.

Computing resources include all LWETB’s owned, licensed, or managed hardware and software, and use of LWETB’s network via a physical or wireless connection, regardless of the ownership of the device connected to the network.

This policy applies to technology administered by LWETB and is applicable to LWETB’s owned computers and devices, connected by wire or wireless to the LWETB network, and to computers and devices that connect remotely to the LWETB’s network services. This also applies to personally owned devices when using LWETB network resources.

LWETB may supplement or modify this policy for users in certain roles. This policy for Technology Acceptable Usage, complements similar LWETB policies, such as the Internet Usage policy and all other related policies.

3. Your Rights and Responsibilities

As a user of LWETB’s computing resources you are permitted to use technology and information assets that are required to perform work duties, including but not limited to access to certain computer systems, servers, software and databases, telephony, email, and voice mail systems, and to the internet. You have a reasonable expectation of privacy in relation to matters of a personal nature and of protection from abuse and intrusion by others sharing these resources. LWETB reserve the right to monitor all computing devices owned and managed by LWETB. LWETB ICT policy framework provides further detail on the type of

monitoring that is possible to undertake. Should further clarity be required, contact LWETB OSD Director.

In turn, you are responsible for knowing and understanding the policies of the LWETB that apply to appropriate use of LWETB's computing resources. You are responsible for exercising good judgment in adherence to the statements in this policy regarding the use of the LWETB's computing and information resources. Just because an action is capable of being performed, does not mean that it is appropriate or permitted and is subject to appropriate permissions and legalities.

Should further clarification be required, contact your line manager or Corporate Service.

4. Policy

4.1 Principles

- You shall use only the computers, computer accounts and computer files for which you have authorisation to access resources needed to perform your role.
- You shall adhere to the statements in this policy to protect your passwords and to secure resources against unauthorised use or access. For further details on passwords, refer to LWETB Password Policy.
- You are individually responsible for appropriate use of all resources assigned to you, including the computer, network resources, software, and hardware.
- You shall not provide the resources or other forms of assistance to allow any unauthorised person to access LWETB, networks or information.
- LWETB shall be bound by contractual and licensing agreements with regard to third-party resources. You are expected to comply with all such agreements when using such resources.
- You shall not attempt to access or provide resources to access restricted portions of the network, an operating system, security software or other administrative applications without appropriate authorisation by the system owner or administrator.
- You shall comply with the policies and guidelines for any specific set of resources to which you have been granted access. When other policies are more restrictive than this policy, the more restrictive policy takes precedence.
- You shall not engage in deliberate activity to degrade the performance of information resources; deprive an authorised user access to LWETB's resources; obtain extra resources beyond those allocated; or circumvent LWETB computer security measures.
- You shall not attempt to bypass any security control unless you have been specifically authorised to do so by the Head of corporate Services or Director of OSD
- LWETB reserves the right to restrict usage of portable storage devices, including but not limited to USB keys, external hard drives, micro-SD cards or even the internal memory on portable devices such as smartphones, tablets, laptops and any other. This advice is following on from recent DPC guidance on the use of external storage devices
- You shall not store, share, process, analyse or otherwise communicate corporate information, data, or files to external parties, using unauthorised mediums, without prior approval from a line manager in conjunction with the ICT Support Services. For further clarification on "Authorised Mediums", contact LWETB Corporate Services .
- Any security issues discovered will be reported to the head of ICT or their designee for follow-up investigation. Additional reporting requirements can be located within the Compliance section of this policy.

4.2 Legal and regulatory compliance

As a user of LWETB computing resources, you are expected to act lawfully in the use of these computer resources at all times and in all locations. All users of LWETB computer resources should ensure that they are fully aware of and understand any of the relevant legislation applicable to IT systems or data, assigned to them in all locations.

As a user of LWETB'S computing and network resources you shall:

- Not engage in activity through any technology medium that may harass, threaten, or abuse others.
- Not intentionally access, create, store, or transmit material that LWETB may deem to be offensive, indecent, or obscene, or which may be illegal.
- Abide by all applicable copyright laws and licenses. LWETB may have entered into legal agreements or contracts with providers of software and network resources, which require individuals using them to comply with those agreements.
- Not use, copy, or distribute copyrighted works (including but not limited to web page graphics, sound files, film clips, trademarks, software, and logos) unless you have a legal right to use, copy, distribute or otherwise utilise the copyrighted work.

4.3 Unacceptable use

The following are non-exhaustive examples of unacceptable uses:

- Using LWETB's computing services and facilities for personal economic gain, political purposes or otherwise in any way that is in violation of LWETB'S Code of Conduct (<https://www.lwetb.ie/policies/>)
- Using LWETB's computing services and facilities in a way that is considered offensive, defamatory, obscene or harassing, including, but not limited to, gambling, sexual content, jokes and comments, racial or gender-specific slurs, comments, images or jokes, or any other comments, jokes, or images that would be expected to offend someone based on their physical or mental disability, age, religion, marital status, sexual orientation, or political beliefs, or any other category protected by national or international laws; the use of computing resources to defame or harass any other person is in violation of LWETB's Code of Conduct or Code of Ethics and would be subject to the same disciplinary process that is highlighted in the "Compliance" section.

4.4 Privacy and Personal Rights

All users of LWETB's network and computing resources should.

- Respect the privacy and personal rights of others.
- Not access or copy another user's email, data, programs, or other files without the written permission of LWETB ICT Support/Head of Corporate Service/Director of OSD.
- Be professional and respectful when using computing systems to communicate with others.

LWETB reserves the right to access and review information transmitted on LWETB resources as appropriate to ensure the security of LWETB's information assets. This includes investigating performance deviations and system problems (with reasonable cause), for the

purpose of determining if an individual is in violation of this policy or, as may be necessary, to ensure that LWETB is not subject to claims of illegality or misconduct.

Access to a user's files, including, but not limited to, all folders, downloads, and emails on LWETB equipment or information shall only be approved by specific personnel when there is a valid reason to access those files. Authority to access a user(s) file can only be given by the Director of OSD/Chief Executive where appropriate in conjunction with requests and/or approvals from senior members of LWETB. The Gardaí, with the appropriate verified authority / authorisation may be granted access to files. Such verification should be carried out by the DP and/or Director of OSD / Chief Executive, as appropriate.

5. Compliance

Individuals found to be in breach of this Technology Acceptable Use Policy, may be subject to disciplinary action, up to and including dismissal. Should an investigation regarding compliance with this policy determine that there may be a case to answer by an employee / user, the matter will be referred into the appropriate stage of the relevant disciplinary procedure as appropriate to that employee / user.

For the avoidance of doubt, where questions remain as to what constitutes "appropriate use", contact LWETB'S Corporate Service or ICT Support Services for full clarification.

6. Policy Review, Approval and Continuous Improvement

This document is subject to review/amendment annually by the Senior Leadership Team in line with best practice, in light of changes in legislation and guidance from sources such as Internal Audit, C&AG, the Department of Education and the Department of Public Expenditure & Reform, or on the issuing of circular letter by the Department of Education or by the Chief Executive in response to business needs. The date of implementation is the date of Chief Executive approval.

Ownership and Authorisation

OWNER	DATE	SIGNATURE
Organisation Support & Development Director	17/10/2023	<u>Charlie Mitchell</u> <small>Charlie Mitchell (Oct 17, 2023 16:03 GMT+1)</small>
AUTHORISED BY	DATE	SIGNATURE
Chief Executive	Oct 17, 2023	<u>Liz Lavery</u> <small>Liz Lavery (Oct 17, 2023 16:04 GMT+1)</small>

Revision History

VERSION	DESCRIPTION	REVISION DATE	REVIEW DATE
3	ETBI	2023	Annually